TYRON VAZ

UX / PRODUCT DESIGNER

Senior UX Designer transforming complex Enterprise B2B challenges into intuitive, accessible, and efficient digital products. I drive measurable impact through systemic design and cross-functional collaboration.

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UX Superpowers ⚡

Miro | Useberry | Figma | Condens | WCAG | JIRA | Confluence | ChatGPT | ProductBoard

Languages

English, Hindi, Konkani (Native)

Italian (Intermediate)

Spanish, German (Beginner)

Courses

Accessibility Fundamentals

Accessibility: How to Design for All!

Perception & Memory in HCI & UX

[More on LinkedIn](#)

Education

Human Interaction and Design Mar 2016 - Oct 2016

University of California, San Diego, CA, USA

Bachelor of Computer Systems Engineering, 2000 – 2004

University of Houston Clearlake, Houston, TX, USA

Experience

Senior Product Designer, TOPdesk GmbH

Aug 2020 — Present   Kaiserslautern, Germany

- **Leading** the re-launch of the graphical BPMN process designer, defining the Minimum Lovable Product (MLP) and migration strategy.
- **Co-drove** roadmap and feature prioritization with Product Owners by facilitating design workshops.
- **Mentored** and onboarded new designers, fostering team growth and ensuring consistent design execution.
- **Improved** the Kanban module, achieving **9/10 user satisfaction** and a **23% reduction** in task completion time.
- **Contributed** new components to the Design System as required by both the Kanban and BPMN designer feature teams.

UX Designer & Business Analyst, CLX Europe (SaaS/B2B)

May 2017 – Jul 2020   Verona, Italy

- **Optimized** CMS workflows, boosting design **efficiency by 40%.**
- **Crafted** end-to-end UX deliverables (personas to prototypes) tailored to client needs.
- **Implemented a** JIRA-based support model and **led usability testing.**
- **Transformed** application interfaces, significantly enhancing usability.

Freelance UX Designer & Tester

Feb 2016 — Apr 2017   Remote

- Tested usability of web applications, websites, and smartphone apps.

Platform Engineer (SFDC & SharePoint), CA Technologies

Sep 2007 — Dec 2015   Islandia, NY, USA

Administered and architected Salesforce and SharePoint Platforms for internal and intranet.